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Docket No.: 20496/2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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MAY 29 2003

APPLICANT(S): Mangipudi et al.

EXAMINER: NGUYEN, Thu Ha T

Technology Center 2100

SERIAL NO.: 09/451,592

ART UNIT:

2155

FILED: November 30, 1999

FOR: METHOD AND APPARATUS FOR PROVISIONING, ASSIGNMENT, MEASUREMENT AND AUDIT SERVICES PROVIDED TO CLUSTERED NETWORK SITE USERS, AND TO GENERATE SERVICE LEVEL AGREEMENT REPORTS.

CERTIFICATE OF MAILING

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Assistant Commissioner for Patents
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AMENDMENT AND RESPONSE UNDER 37 C.F.R. §1.116

Sir:

In response to the Office Action dated January 24, 2003, please amend the above identified application as follows and consider the following remarks.